

Strategic Interactions, Inc.

60 Minute Series

One-hour presentations delivered by our Learning Facilitators at your workplace. These interactive and engaging presentations are designed to increase your knowledge about important workplace issues such as:

Business Focused Emotional Intelligence

This presentation focuses on the science, research and practice of emotional/social intelligence and how it is used to effectively manage relationships at work. Participants learn about self-management, social radar, relationship management, EI's correlation to successful leaders, and how to increase one's emotional/social intelligence.

Generational Synergy

This presentation focuses on the challenges and opportunities of having a multi-generational workforce. Participants will learn about strategies to minimize generational conflict and increase collaboration, teamwork, and productivity in the workplace.

Navigating Challenging Conversations

This presentation is about the dynamics of challenging conversations, and includes techniques and strategies to successfully navigate them. Participants learn about the neuroscience of conflict, self-management, three levels of challenging conversations, approaches for diffusing anger, and strategies for managing work relationships.

Performance Feedback & Coaching

This presentation provides an overview of how important it is to give effective feedback. Participants learn about behavior-specific language, eliminating judgments, active listening/questioning, using electronic media, understanding the relevance of trust, and how to receive difficult feedback.

Want more than awareness about these and other topics?

Check out our **Simulation Services**, where our Learning Facilitators (subject matter experts and actors) facilitate active learning and skill development through client-specific *interactive behavioral simulations*®. Our **Simulation Services** provide opportunities to literally take your knowledge “off the page” and readily transfer new skills back on the job.



SI 60 Minute Topics

Challenging Conversations
Emotional Intelligence
Feedback & Coaching
Generational Synergy

More information about our 60 Minute Series and our Simulation Services can be found on our website at www.strategicinteractions.com

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